

Customer Information ('You')

Customer/Business Name: _____ ABN or ACN: _____

Trading Name: _____ Lot & Plan No. _____

Street Address (inc. shop/tenancy no.): _____

Postal Address: _____

Telephone: _____ Mobile: _____

Email: _____

Date the business commenced/s operating from above address: _____

Date business ownership transferred to you (if purchasing existing business): _____

Authority to access information/contact on Your behalf

You authorise the below nominated individuals to access information relating to Your account and to contact Unitywater in relation to this Trade Waste Application. There are two levels of authority that can be granted, Account Authority and Full Authority¹. Please select the appropriate box.

Name	_____	Name	_____
Position	_____	Position	_____
Phone	_____	Phone	_____
Email	_____	Email	_____
Authority Level	Account <input type="checkbox"/> Full <input type="checkbox"/>	Authority Level	Account <input type="checkbox"/> Full <input type="checkbox"/>

Your preferred invoicing method

Post Invoice will be posted to Your postal address above

Email Please specify email address _____

Online MyAccount

Your purpose for this Tradewaste Approval

Type of waste

<input type="checkbox"/> Workshop	<input type="checkbox"/> Food Service	<input type="checkbox"/> Care facility
<input type="checkbox"/> Laundry/Cleaning	<input type="checkbox"/> Industrial/manufacturing	<input type="checkbox"/> Other _____

Expected volume of water use per day (litres) _____

Food or Beverage Services Information Required

- Please provide a copy of the menu or tick the appropriate boxes below for the type of foods being offered:
 - Low fat foods, such as fresh fruit or vegetable drinks, fresh sandwiches or rolls, sushi, baked cakes or slices.
 - Lean meat or small goods, low fat or oil foods, pizza.
 - High fat or oil foods/meals, including sauces, bases and stocks, cream products.

¹ Refer to Schedule 2 for definition of Account Authority and Full Authority

2. Details of food preparation on site:

Food prepared off site

No cooking, prepackaged foods, assembling raw food only

Light cooking such as steaming, boiling, microwaving, baking

BBQ, frying, deep frying, grilling, roasting

3. Does the business serve food as:

Dine In

Take Away

Both

Events/functions

Catering business

4. What is the maximum seating* capacity: _____ people

*for hospitals/aged care/child care or similar, please provide the maximum number of patients, residents or children catered for.

5. Please provide hydraulic drawings or a photograph and/or a detailed sketch of your kitchen fixtures.

Non-Food or Beverage Services Information Required

1. Please tick all relevant boxes:

Vehicles washed on site

If Yes, dedicated wash bay on-site

Laundry facilities on-site

Bed pan macerators used on site

Cooling tower, boiler condensate and/or boiler blow down discharge to sewer

Dedicated bin wash area on site

Oils, chemicals, clinical or other liquid wastes retained on site for removal

Other activities producing trade waste

If you have answered **YES** to any of the above questions, please provide details below:

Details:

Trading Hours Information Required

- Monday: _____ to _____
- Tuesday: _____ to _____
- Wednesday: _____ to _____
- Thursday: _____ to _____
- Friday: _____ to _____
- Saturday: _____ to _____
- Sunday: _____ to _____

If the business hours are seasonal, or are different from week to week, then please provide details:

Details:

Pre-Treatment Device Information Required

1. Please indicate which (if any) pre-treatment device/s are installed at your business:

Grease Arrestor	Make _____	Model _____	Size _____ L
Oil Water Separator	Make _____	Model _____	Size _____ L
Triple Interceptor	Make _____	Model _____	Size _____ L
Cooling Pit	Make _____	Model _____	Size _____ L
Stormwater Diversion System	Make _____	Model _____	
Other	Make _____	Model _____	Size _____ L

No Pre-treatment Device installed

2. Device number/identifier (if known) which can be found on the device or in close proximity:

3. If the pre-treatment device is shared with other businesses/tenancies, please provide details:

Details:

4. How often is/are the pre-treatment device/s serviced/emptied?

Details:

5. Last service date: _____ (Please provide a copy of the latest service docket)

6. If multiple pre-treatment devices, provide service details below:

Details:

Certification Information – Documents to be submitted

Your application will not be considered by Unitywater until the following documents are received by Unitywater:

- | | | |
|--|-----|--------------|
| 1. Trade waste sample laboratory results | Yes | Not relevant |
| 2. Copy of latest service docket for your pre-treatment device | Yes | Not relevant |

Declaration

- I certify that the information provided in this Trade Waste Application Form is true and correct.
- I agree, to the extent permitted by law, that Unitywater may exchange information about the credit worthiness, standing, history or capacity with any credit reporting agencies, other credit providers, other suppliers, or Unitywater's agents and contractors, associated with this permit application.
- I have read and understood the entirety of this Trade Waste Agreement, as comprised of this Application Form, Schedule 1 and Schedule 2 and to comply with all the terms and conditions. I understand any Trade Waste Permit granted is subject to the agreement given herein.

Name: _____

Position/Title: _____

Signature: _____

Date: _____

Trade Waste Application Form - Schedule 1

Schedule 1 – General Terms and Conditions

Parties

- The parties to this Agreement are the Northern SEQ Distributor-Retailer Authority, trading as Unitywater (ABN 89 791 717 472) of 33 King Street, Caboolture, Qld 4510 ('Unitywater') and the customer described in the Application Form to this Agreement ('Customer'/'You').

Interpretation

- A person includes an individual, a body corporate, an unincorporated body or other entity.
- The law includes legislation, regulations, licences, orders, mandatory codes, permits and directions.
- The singular includes the plural and vice versa.
- If there is any inconsistency between this Agreement and any law, the law will prevail to the extent of the inconsistency.
- The reference to a document, instrument or law includes any amendments, revisions, renewals or reprints from time to time.
- Where a word is defined, any other grammatical form of that word has a corresponding meaning.
- The following descending order of precedence applies to the extent there is any ambiguity, conflict, discrepancy or inconsistency between the parts comprising this Agreement:
 - Schedule 2 of this Agreement;
 - This Schedule 1;
 - the Application Form; and
 - any other document forming part of this Agreement.

Term

- The terms of this Agreement apply from the date You sign the Application Form until such time as you are either refused a Trade Waste Permit or any Permit You are granted lapses.

Definitions

- Account Authority** means the authority to review and discuss information contained in the Customer's account but not to amend or change the Customer's account or personal information in any way. No private or personal information will be discussed or disclosed under this authority.
- Agreement** means the agreement entered by the Parties, comprised of:
 - The Application Form; and
 - Schedule 1.
- Full Authority** means the authority to act on behalf of the Customer in all matters relating to the Customer's account. A person with this authority is able to review, discuss and change any information contained in the Customer's account, including personal information such as email address and bill delivery method. This includes online access to My Account where relevant.

Permit Obligations

- Upon review of your completed Trade Waste Application, Unitywater may at its sole discretion issue you with a Trade Waste Permit. You agree to comply with all terms and obligations as set out in the Permit and acknowledge that Unitywater may withdraw your Permit, issue fines or penalties against You or take any other steps available to it under this Agreement or relevant Legislation in the event you do not comply.

Force Majeure

- In the event of Force Majeure, the affected party will be excused from performance of its affected obligations to the extent and for the duration of the Force Majeure on the condition set out in Clause 21 as applicable.
- The affected party must give written notice to the other party setting out the obligation it cannot perform, the event of Force Majeure and the reasons it is affected, the estimate of time or contingencies during which the Force Majeure will continue, and the steps it is taking to make alternative arrangements where alternative arrangements can be made.
- Subject to notice being provided under Clause 21, neither party has any liability to the other party or any third party for any loss or damage arising out of or in connection with a Force Majeure.
- "Force Majeure" means any of the following events occurring either in Australia or occurring during transit between the place of supply and Australia, and only to the extent that such event is not within the control of the Supplier, is not the fault of the Supplier, adversely affects the Deliverables and which the Supplier cannot overcome or avoid by taking reasonable precautions:
 - lightning strikes, earthquakes, landslides, floods (but excluding normal seasonal flooding of rivers and creeks), typhoon, cyclones, fire or any other natural disaster;
 - epidemic or pandemic;
 - confiscation, expropriation, prohibition or embargo by or under the order of a governmental authority;
 - civil unrest, war, terrorism, but does not include any strike, lockout, demarcation or industrial dispute.

Health and safety

- You acknowledge and agree that for the purposes of Queensland work, health and safety law, You are the controller or person in charge of the workplace in relation to your Permit Obligations and You are to comply with Your obligations under work, health and safety law.

Environment and quality

- You are to comply with all applicable laws relevant to the Permit or managing trade waste in general.
- You are responsible for any infringement of environmental law by Your, Your employees, contractors, and agents.

Information

- To the extent permitted by law, Unitywater may exchange information about Your credit worthiness, standing, history or capacity with credit reporting agencies, other credit providers, other suppliers, Unitywater's agents and contractors.
- You acknowledge and agree that any information You disclose to Unitywater may be subject to the *Right to Information Act 2009* (Qld).
- If requested by the Queensland government, Unitywater may disclose information relating to this Agreement to it.
- You are not to advertise, or communicate in any way, that Your business is endorsed by, connected to or approved by Unitywater.

Trade Waste Application Form - Schedule 1

1300 086 489

www.unitywater.com

Tradewaste@unitywater.com

PO Box 953, Caboolture QLD 4510

Payments

25. Invoices will be sent to Your address for notices (by post or by email), or online via Your 'My Account'.
26. Unitywater may charge You other fees and charges, where it is reasonably entitled to do so under legislation, policy or other Board or Government approved documentation.
27. You are to pay the invoice total by the due date for payment specified in the invoice.
28. You are responsible for satisfying yourself that the fees and charges owed to Unitywater are correct prior to making payment.
29. Fees and charges are subject to change at any time at Unitywater's discretion without notice to You. Unitywater's fees and charges are available on the Unitywater website www.unitywater.com.
30. If the fees and charges on Your invoice are more or less than You are actually required to pay Unitywater, to correct the error Unitywater may include a separate charge or deduction on Your next invoice issued after Unitywater becomes aware of the error.
31. If payment of Your invoice is dishonoured or declined, then You will incur a reasonable dishonoured or declined payment charge on Your next invoice.
32. Unitywater may refuse to accept personal cheques for payment of invoices at its sole discretion.
33. If You are unable to pay Unitywater the full amount of an invoice owing by the due date, then You are to contact Unitywater as soon as possible. Unitywater may negotiate a repayment plan based on reasonable commercial considerations.
34. If You do not agree to a repayment plan with Unitywater within 28 days of the invoice due date, then Unitywater may take action for recovery of the amount owed by You including without limitation referring You to a debt collection agent for debt recovery activity.
35. Unitywater is to charge interest to You daily on all overdue balances at a rate which it reasonably determines from time to time and which is not more than the rate of interest local governments in Queensland may charge for late payment of rates, compounding daily from the original due date until the date on which the debt is received by Unitywater.
36. Unitywater may recover its reasonable costs associated with debt recovery, litigation, and enforcement in relation to this Agreement from You.

GST

37. Any amount to be paid or provided for a supply related to this Agreement does not include GST, unless specifically described as 'GST inclusive'.
38. If a party makes a supply under or in connection with this Agreement in respect of which GST is payable, the other recipient of the supply is to pay to the party an additional amount equal to the GST payable on the supply.
39. If a party is required to reimburse or indemnify another party for a loss, cost or expense, the amount to be reimbursed or indemnified is first reduced by any input tax credit the other party is entitled to for the loss, cost or expense, and then increased in accordance with clause 50 of this Schedule 1: General terms and conditions.
40. If the GST rate changes after the Commencement Date and results in an increased GST liability for Unitywater, Unitywater is to recover this amount from You in relation to this Agreement.

41. You agree to pay all stamp duty and hire duty (including fines and penalties) payable in relation to this Agreement and in respect of any transaction evidenced by this Agreement.
42. You will not be liable for fines or penalties to the extent, if any, that they result from Unitywater's actions or delays.

Address for notices

43. Unitywater's address for notices at the time of entering into this Agreement is:
 - a. tradewaste@unitywater.com; or
 - b. Customer Assurance Team, Unitywater, PO Box 953, Caboolture QLD 4510.
44. If Unitywater updates its address for notices it will be made available at the Unitywater website: www.unitywater.com
45. Your address for notices is the address You nominate on Your Application Form.
46. Either party may change their address for notice by notifying the other party in writing.
47. You agree that Unitywater may send electronic notices to You.
48. A notice, including an invoice, is considered received by You if Unitywater delivers it to Your address for notice.

Transfer

49. Any Trade Waste Permit granted to You grants rights which are personal to You and such rights are not transferrable.
50. You are not to sell, assign, pledge, mortgage, let or hire, sub-hire, lease, loan or otherwise part with possession of, permit any other person to use, or otherwise deal with Unitywater property provided to You under this Agreement.
51. You are not to novate or assign this Agreement or any payment or other right, benefit or interest under this Agreement, without the written consent of Unitywater (acting reasonably).

Inspection

52. You are to provide Unitywater with all reasonably requested information in relation to Your trade waste conditions, trade waste, Prohibited Substances, compliance with this Agreement, and applicable laws and guidelines within seven days of request by Unitywater.
53. You agree to allow any Unitywater personnel, including employees and agents to inspect any trade waste discharge location and to sample any discharge to Unitywater's infrastructure, at Your cost, in the event of an emergency (as determined by Unitywater) or otherwise if:
 - a. Unitywater provides a notice at least 24 hours in advance of entry to Your property; and
 - b. Your reasonable safety and security procedures are complied with by Unitywater personnel while at Your property.
54. You acknowledge and agree that Unitywater personnel do not require Your personnel to accompany them while on site unless stated in your safety procedures.

Management

55. On request from Unitywater You agree to provide a discharge management plan to Unitywater within 20 business days.
56. Unitywater is to notify You of any changes Unitywater reasonably requires to Your discharge management plan which You must implement within 10 days of receipt.
57. Unitywater may specify Approval Conditions at its sole discretion (acting reasonably) including that certain works must be constructed to treat or store the waste.

Trade Waste Application Form - Schedule 1

☎ 1300 086 489

🌐 www.unitywater.com

✉ Tradewaste@unitywater.com

✉ PO Box 953, Caboolture QLD 4510

Incidents

58. If You become aware of any incident including, but not limited to a trade waste incident involving:
- Any change in the physical or chemical characteristics of the discharge to Unitywater's infrastructure;
 - Unusual or hazardous trade waste or Prohibited Substance entering Unitywater infrastructure;
 - any trade waste or infrastructure leak, or environmental harm;
 - any event which may cause harm or nuisance to any person or property in relation to discharge to Unitywater's network.

You are to inform Unitywater, complete a Unitywater incident form and provide a copy of that form to Unitywater as soon as possible and use Your best endeavours to mitigate any loss or damage caused by the incident.

Dispute resolution

59. A dispute between the parties to this Agreement is finalised if Unitywater provides You with a response that:
- Resolves the dispute to Your satisfaction; or
 - Explains the relevant policy or requirements and why Unitywater will not take further action.
60. A dispute is also considered finalised if You do not ask Unitywater to review its response within 28 days of the date of the response or lodge a claim to an external dispute resolution forum in relation to the dispute.

Liability and indemnity

61. Without limiting the other provisions of this Agreement, and to the extent permitted by law, You indemnify Unitywater against, and release it from, any and all costs, expenses, (including legal costs and expenses), claims, liability, loss or damage incurred or suffered, directly, by Unitywater arising out of or in connection with a default or unlawful or negligent act or omission on the part of You, Your officers, employees, agents or contractors which results in the injury to or death of any person.
62. You will at all times indemnify, hold harmless and defend Unitywater, its officers and employees from and against any loss including:
- Loss of, or damage to, property of Unitywater;
 - Claims by any person in respect of loss of, or damage to, any property;
 - Costs and expenses including the costs of defending or settling any claim in relation to this Agreement, arising out of or in connection with:
 - any breach of this Agreement by You or any wrongful or unlawful act or omission on the part of You or Your personnel; or
 - any use or attempted use of Unitywater property by a person who is not Authorised Personnel;
 - any water quality issue once the water has left Unitywater's infrastructure; or
 - any connection or disconnection with Unitywater's infrastructure in relation to the Services.
63. If You fail to meet Your obligations under this Agreement, then You will cover Unitywater for any and all costs, expenses, (including legal costs and expenses), claims, liability, loss or damage that Unitywater incurs or suffers, directly, as a result of this failure (without limiting the other provisions of this Agreement, and to the extent permitted by law).

Limitation of liability

64. The only promises Unitywater makes about the Services and the Unitywater property provided under this Agreement, and the only conditions, warranties and guarantees included in this Agreement are:
- those explicitly set out in this Agreement; and
 - those that the law (for example the Australian Consumer Law) says apply to the Services, Unitywater property, or this Agreement.
65. However, where Unitywater is liable to You because of a breach of a guarantee, condition, or warranty that the law says applies to this Agreement, Unitywater's liability is (to the extent permitted by law and to the extent that Unitywater supplies Services or Unitywater property that not of a kind ordinarily acquired for personal, domestic, household use, or consumption), limited to:
- replacing the Unitywater property or resupplying the Services to which the breach relates; or
 - at Unitywater's option, paying You the cost of resupplying the Services again.
66. This limitation does not exclude, modify or restrict any rights You have that are protected by law.

Suspension

67. Unitywater may at its sole discretion suspend trade waste discharge under this Agreement to the Customer if:
- Unitywater determines that the discharge may harm public health, the environment, the sewerage or anyone working on the sewerage;
 - Unitywater is not satisfied that the sewage treatment plant to treat the discharge is capable of treating the discharge to an acceptable standard or in a way that is not consistent with its trade waste plan;
 - Unitywater considers the effect of the discharge on any existing or potential re-use of treated water or sludge would be adverse to its purposes;
 - Any material term in this Agreement or the Trade Waste Permit is not complied with; or
 - Unitywater determines the Trade Waste Permit is no longer appropriate as the circumstances of the approval have materially changed since the approval was granted.
68. Other than in an emergency, Unitywater is to give You a show cause notice about the proposed action before suspending this Agreement.
69. You are to have three business days to respond to Unitywater's show cause notice if one is given to You.
70. If, after considering any properly made submissions, Unitywater is reasonably satisfied the approval should be suspended it is to provide an information notice to You suspending the approval for a stated amount of time.

Termination

71. You may terminate this Agreement by giving 10 days written notice to Unitywater at Your sole discretion.
72. To the extent permitted by law, Unitywater may terminate this Agreement and revoke Your Trade Waste Permit immediately if You:
- fail to comply with the Permit Obligations;
 - fail to comply with this Agreement despite receiving a Show Cause notice under clause 68 of this Agreement;
 - fail to comply with all relevant legislation, including the *Water Supply (Safety & Reliability) Act 2008* (Qld);

Trade Waste Application Form - Schedule 1

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- d. fail to pay any part of Your invoice by the due date after being provided with a payment reminder notice;
 - e. are insolvent or bankrupt; or
 - f. have a liquidator, administrator, receiver, or receiver and manager appointed subject to the Corporations Act 2001 (Cth) and any Court order; or
 - g. you or your employees, contractors or agents provide false or misleading information to Unitywater.
73. Unitywater may also terminate this Agreement and revoke Your Trade Waste Permit where urgent action is necessary in the interest of public health and safety to prevent environmental harm or damage to the wastewater system.
74. On termination of this Agreement and/or revocation of your Permit, You are to:
- a. cease producing Trade Waste immediately.
 - b. take all reasonably necessary steps at Your cost, and to Unitywater's reasonable satisfaction, to help Unitywater disconnect or restrict Your access to the Trade Waste outlets;
 - c. pay all outstanding fees and charges owed to Unitywater within seven days of the date of termination; and
 - d. return all Unitywater property within seven days of the date of termination.
75. You are not entitled to any compensation on termination of this Agreement.
76. The parties' rights and remedies accrued to either party under or in respect of any breach of this Agreement are not affected by termination of this Agreement.
77. Clauses 78 to 87 of this Schedule 1: General terms and conditions survive the termination of this Agreement.

General terms

78. To change or extend any terms under this Agreement or your Trade Waste Permit, You are to apply to Unitywater in writing to Unitywater's address for notices prior to the termination of this Agreement. If Unitywater, at its sole discretion and in accordance with all legislative requirements, agrees to Your request, then it will notify You in writing to Your address for notices.
79. This Agreement does not restrict any power or discretion of Unitywater under law.
80. Where You are two or more persons, an obligation or a liability assumed by, or a right conferred on, the Customer binds or benefits the persons jointly and severally.
81. To the extent permitted by law, in relation to its subject matter, this Agreement and the Trade Waste Permit embodies the entire understanding of the parties and constitutes the entire terms agreed by Unitywater and You in relation to its subject matter, and supersedes any prior written or other agreement of the parties.
82. If part of this Agreement is unenforceable or illegal, it will be severed from the rest of this Agreement and will not affect the enforceability of the remaining provisions.
83. The parties agree that nothing in this Agreement is intended to, nor will it, create a joint venture, partnership, agency, or employment relationship between the parties and a party may not make any representation which implies that such a relationship exists.
84. The parties acknowledge and agree that the parties are not associates within the meaning of Section 318 of the *Income Tax Assessment Act 1936* (Cth).

85. Failure or omission by a party to require strict or timely compliance with any provision of this Agreement will not affect any right of that party to remedies it may have in respect of any breach of a provision.
86. The law of Queensland governs this Agreement. Each party submits to the non-exclusive jurisdictions of the courts of Queensland.
87. For the purpose of the *Electronic Transactions (Queensland) Act 2001* (Qld) ('Act'), each party consents to: (i) information being given by electronic communications, (ii) documents being produced in electronic form, and (iii) the requirement for signatures being met using either digital signature technology, biometrics, password or hybrid models, scanned signatures or typed names in relation to all matters between the parties.

Trade Waste Application Form - Schedule 2

Schedule 2 – Trade Waste terms and conditions

1. Entering into this Agreement does not constitute a trade waste approval under section 180 of the *Water Supply (Safety and Reliability) Act 2008* (Qld) ('WSA') and does not guarantee that one will be granted to You by Unitywater.
2. You are not to discharge any Prohibited Substance into Unitywater's infrastructure where Prohibited Substance means any prohibited substance listed in Schedule 1 of the WSA.
3. You are to comply with the General Conditions described in Schedule 2 – Annexure 1 of this Trade Waste Agreement.
4. You are to comply with any Approval Conditions described in a trade waste approval notice You receive in relation to this Agreement.
5. You are to comply with the trade waste management plan and any discharge management plan specified by Unitywater.
6. You are to pay the trade waste fees and charges that apply to this Trade Waste Agreement as set out on the Unitywater website
7. You are to comply with Australian law and any Australian standards applicable to any matter or thing the subject of or pertaining to this Agreement.

Inspection

8. You are to provide Unitywater with all reasonably requested information in relation to Your trade waste conditions, trade waste, Prohibited Substances, compliance with this Agreement, and applicable laws and guidelines within seven days of request by Unitywater.
9. You agree to allow any Unitywater personnel, including employees and agents to inspect any trade waste discharge location and to sample any discharge to Unitywater's infrastructure, at Your cost, in the event of an emergency (as determined by Unitywater) or otherwise if:
 - a. Unitywater provides a notice at least 24 hours in advance of entry to Your property; and
 - b. Your reasonable safety and security procedures are complied with by Unitywater personnel while at Your property.
10. You acknowledge and agree that Unitywater personnel do not require Your personnel to accompany them while on site unless stated in your safety procedures.

Management

11. On request from Unitywater You agree to provide a discharge management plan to Unitywater within 20 business days.
12. Unitywater is to notify You of any changes Unitywater reasonably requires to Your discharge management plan which You must implement within 10 days of receipt.
13. Unitywater may specify Approval Conditions at its sole discretion (acting reasonably) including that certain works must be constructed to treat or store the waste.

Incident

14. If You become aware of any incident including, but not limited to a trade waste incident involving:
 - a. Any change in the physical or chemical characteristics of the discharge to Unitywater's infrastructure;
 - b. Unusual or hazardous trade waste or Prohibited Substance entering Unitywater infrastructure;
 - c. any trade waste or infrastructure leak, or environmental harm,
 - d. any event which may cause harm or nuisance to any person or property in relation to discharge to Unitywater's network.

You are to inform Unitywater, complete a Unitywater incident form and provide a copy of that form to Unitywater as soon as possible and use Your best endeavours to mitigate any loss or damage caused by the incident.

Suspension

15. Unitywater may at its sole discretion suspend trade waste discharge under this Agreement to the Customer if:
 - a. Unitywater determines that the discharge may harm public health, the environment, the sewerage or anyone working on the sewerage;
 - b. Unitywater is not satisfied that the sewage treatment plant to treat the discharge is capable of treating the discharge to an acceptable standard or in a way that is not consistent with its trade waste plan;
 - c. Unitywater considers the effect of the discharge on any existing or potential re-use of treated water or sludge would be adverse to its purposes;
 - d. Any General Conditions described in Schedule 2 – Annexure 1 of this Trade Waste Agreement is not complied with;
 - e. Any condition specified in the trade waste approval for this Trade Waste Agreement is not complied with; or
 - f. Unitywater determines the trade waste approval is no longer appropriate as the circumstances of the approval have changed since the approval was granted.
16. Other than in an emergency, Unitywater is to give You a show cause notice about the proposed action before suspending this Agreement.
17. You are to have three business days to respond to Unitywater's show cause notice if one is given to You.
18. If, after considering any properly made submissions, Unitywater is satisfied the approval should be suspended it is to provide an information notice to You suspending the approval for a stated amount of time.

Termination

19. To the extent permitted by law, Unitywater may terminate this Agreement immediately if:
 - a. You breach any term of this Agreement including any condition of Your trade waste approval;
 - b. You allow any property damage, personal injury or environmental harm to occur in relation to this Agreement as determined by Unitywater; or
 - c. Your trade waste approval has been suspended.
20. On termination or expiry of this Agreement, You are liable for all costs to access, inspect, disconnect and remove your equipment from Unitywater's infrastructure, to remove Your property from Unitywater premises, and to remediate any Unitywater infrastructure or premises affected due to Your discharge.
21. On suspension or termination of this Agreement, You are not to discharge any trade waste into Unitywater's infrastructure in relation to this Agreement, and must dispose of that trade waste according to law and at Your cost.

Trade Waste Application Form - Schedule 2

Schedule 2 – Annexure 1 General conditions

MONITORING OF TRADE WASTE

1. You are not to discharge any trade waste into Unitywater's sewerage network until:
 - a. Unitywater has nominated one or more trade waste sample points (Sample Point) and provided that in writing to You;
 - b. You provide a copy of Your Environmental Authorities to Unitywater where any have been granted; and
 - c. Your hydraulic plans in relation to this Trade Waste Agreement have been approved in writing by Unitywater.
2. You are to:
 - a. ensure Unitywater personnel are able to safely access all Sample Points at any time;
 - b. provide Unitywater with instructions on safely accessing the Sample Points; and
 - c. provide Unitywater with copies of any keys, access cards, passwords, codes or other items to allow Unitywater access to the Sample Points at any time.
3. The Customer is to allow Unitywater to take up to fifty-two trade waste samples per year from each Sample Point without notice to the Customer.
4. Unitywater may test the trade waste samples for any biological or chemical parameters including but not limited to any prohibited substance, any restricted substance, or any other parameters listed on the sewer acceptance criteria.
5. Unitywater is to test the trade waste samples taken from the Sample Points at a NATA accredited laboratory and provide copies of the results to YOU the Customer within a reasonable time.
6. You are to pay for the trade waste sampling, testing and results in relation to this Trade Waste Agreement.
7. You may request Unitywater provide You with duplicate trade waste samples.
8. You may test any duplicate samples at a NATA accredited laboratory at Your own cost.
9. If the amount of Sulphate, Chemical Oxygen Demand (COD), Total Suspended Solids (TSS), Total Nitrogen (TKN), or Total Phosphorous (TP) in any Customer trade waste sample laboratory result exceeds the sewer acceptance criteria limit in the Customer's Trade Waste Agreement then Unitywater will charge the Customer double the 'trade waste strength pricing' rate listed on the website for the amount exceeding the sewer acceptance criteria limit.
10. Unitywater may charge the Customer for any loss or damage caused by the Customer's trade waste.

MANAGEMENT OF POLLUTED AREAS

1. The floor of the discharge area will be required to be paved with an approved impervious material and to a stated grade to an outlet unless otherwise specified in the Approval conditions.
2. A roof will be required over the discharge area to prevent rainwater entering a sanitary drain or sewer unless otherwise specified in the Approval conditions.
3. Hardstand areas that are larger than 900x900mm and discharge to the sewer must be either roofed or have a rainwater diversion system installed to the standards described below:
 - a. The roof must overhang the bund by 900mm or 10% of the height (whichever is greatest). Also, the bund must be at least 100mm high.
 - b. Diverted wastewater will require further pre-treatment prior to discharge to Unitywater's sewer unless otherwise specified in the Approval Conditions.
4. You will be required to attend a post-commissioning inspection unless otherwise specified in the Approval Conditions.

SEWER ACCEPTANCE CRITERIA

To improve consistency for trade waste customers located at multiple sites across South-East Queensland, Unitywater has aligned many of its sewer acceptance criteria to Queensland Urban Utilities' sewer acceptance criteria. However, some criteria are different, and customers should consider the following sewer acceptance criteria separately from the sewer acceptance criteria used by Queensland Urban Utilities.

Prohibited substances

No prohibited substances listed in Schedule 1 of the *Water Supply Safety and Reliability Act 2008 (Qld)* are to be introduced into Unitywater's sewerage infrastructure including but not limited to:

1. Solid or viscous substance in a quantity or of a size that can obstruct sewage or interfere with the operation of sewerage and in no case solids with a maximum linear dimension of greater than 20 millimetres and a quiescent settling velocity greater than 3 metres per hour. Examples include animal guts or tissues, paunch manure, bones, hair, entrails, whole blood, feathers, ashes, cinders, sand, spent lime, stone or marble dusts, sawdust, metal, glass, straw, grass clippings, rags, spent grains, waste paper, wood and plastics.
2. A flammable or explosive solid, liquid or gaseous substance, including petrol and any substance with a closed-cup flashpoint of less than 60°C.
3. Floodwater, rainwater, roof water, storm water, subsoil water and surface water. Note that where such water is collected and used in substitute for potable water and then used to generate trade waste, the wastewater will no longer be considered to be a prohibited substance. However, Where such water has been modified by commercial activities or trade, we will regard the water as trade waste and use our discretion whether to accept the wastewater to sewer (i.e. landfill leachate).
4. A substance, that given its quantity, is capable alone, or by interaction with another substance discharged into sewerage, of inhibiting or interfering with a sewage treatment process, causing damage or a hazard to sewerage, causing a hazard for humans or animals, creating a public nuisance, creating a hazard in waters into which it is discharged or contaminating the environment in places where effluent or sludge from a sewage treatment plant is discharged or reused. This includes but is not limited to:
 - a. noxious or malodorous liquids, gases, solids, or other wastewater; petroleum oil, non-biodegradable cutting oil, or products of mineral oil origin, in amounts that will cause interference (i.e. accumulation in a pump station wet well) or pass through;
 - b. alkaline degreasers or other products intended for the use of solubilising or emulsifying oil, grease and fat residues; raw or depleted degreasing substances or baths of detergent cleaners, hydrocarbon cleansers, caustic soda, phenol/cresol solutions, cresylic acid and chlorinated hydrocarbons;
 - c. contaminants which result in the release of toxic gases, vapours, or fumes within sewerage infrastructure in a quantity that may cause worker health and safety problems; and
 - d. any sludge, screenings, or other residual wastes from the pre-treatment of industrial or commercial wastes or from industrial or commercial processes, unless such wastes have undergone pre-treatment and have been approved for discharge by Unitywater.
5. A substance at a temperature of more than 38°C.

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In addition, the following activities are prohibited:

1. Direct connection of chemical storage areas, such as dangerous goods stores, flammable goods stores, petroleum dispensing areas and non-roofed open bunded areas into a property sewer or Unitywater's sewerage infrastructure (i.e. any leaks or spillage or overflows cannot be drained by gravity or any automated means to the sewerage system).
2. Direct or indirect connection of petroleum dispensing areas or flammable goods stores into a property sewer or Unitywater's sewerage infrastructure.

Restricted substances

No person, whether the person is an approval holder or not, shall introduce or cause to be introduced into Unitywater's sewerage infrastructure any restricted substance at concentration or mass load greater than the relevant sewer acceptance criteria listed in the tables below. Any substance not listed in the sewer acceptance criteria is a restricted discharge and must not be discharged at measurable concentrations unless specifically approved by Unitywater.

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PARAMETER

REMARKS

<p>Medical and infectious wastes</p>	<p>Pathological, infectious and cytotoxic wastes are prohibited except as allowed for under the National Guidelines for the Management of Clinical and Related Wastes produced by the National Health and Medical Research Council 1988.</p> <p>No person shall discharge solid wastes from any hospital, clinic, surgery, laboratory or any other medical or veterinary facility to the sewers including but not limited to hypodermic needles, syringes, instruments, utensils, swabs, dressings, bandages, paper and plastic items of a disposable nature and any noticeable portion of human or animal anatomy.</p>
<p>Genetically engineered organisms</p>	<p>Dischargers must notify and obtain the written permission of Unitywater prior to the discharge of genetically engineered organisms. Unitywater, if not already in receipt of information from the Office of the Gene Technology Regulator (OGTR) about this application will refer the application to OGTR for comment. OGTR has issued guidelines on the disposal of genetically engineered organisms. For further information contact:</p> <p>Office of the Gene Technology Regulator MDP54 GPO Box 9848 Canberra ACT 2601 Email: ogtr@health.gov.au Phone: 1800 181 030 Fax: (02) 6271 4202</p>
<p>Halogenated Aromatic Hydrocarbons (PCBs and PBBs)</p>	<p>Because of their stability, persistence and ability to bioaccumulate in animal tissue, these compounds have been severely restricted by health and environmental regulators. The discharge must be less than the limit of detection.</p>
<p>Pesticides – organochlorine</p>	<p>Because of their stability, persistence and ability to bioaccumulate in animal tissue, these compounds have been severely restricted by health and environmental regulators. The discharge must be less than the limit of detection.</p>
<p>Radioactive material</p>	<p>Radioactive material discharged to sewer must comply with requirements and discharge standards specified in the Radiation Safety Act 1999 and associated regulations as updated from time to time.</p>
<p>Other substances</p>	<p>Other substances to be controlled in discharges to sewer are those which:</p> <ul style="list-style-type: none"> • are persistent and/or toxic • pass through a treatment plant untreated or partially treated and affect the receiving environment • are deleterious to the sewerage system, employees of Unitywater and/or the public • inhibit process efficiency or make collection and treatment of wastewater more expensive • could lead to contamination of the wastewater treatment products.

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General acceptance limits

PARAMETER	MAX LIMIT	REMARKS
Maximum daily quantity of trade waste that may be discharged	1000 L/day	The maximum daily volume may be higher or lower depending on Your Approval Conditions
Maximum permissible rate of the discharge	2 litres/second	The maximum flow rate may be higher or lower depending on Your Approval Conditions
Ammonia plus ammonium ion (measured as N)	100 mg/L	High ammonia: <ul style="list-style-type: none"> • may adversely affect the safety of operations and maintenance personnel • may significantly contribute to the nutrient load discharged into the receiving environment. Higher values may be allowed subject to local pH and temperature conditions.
Biochemical Oxygen Demand (BOD5)	300 mg/L	When required, a specific BOD5 mass load limit in kilograms per day will be applied as a trade waste approval condition.
Boron (as B)	100 mg/L	Boron is not removed by conventional treatment. High concentrations in effluent may restrict reuse/recycling applications.
Bromine (Br2)	10 mg/L	High concentrations may adversely affect the safety of operations and maintenance personnel.
Chemical Oxygen Demand (COD)	600 mg/L	When required, a specific COD mass load limit in kilograms per day will be applied as a trade waste approval condition.
Chlorine (Cl2)	10 mg/L	Chlorine can: <ul style="list-style-type: none"> • adversely affect the safety of operations and maintenance personnel • cause corrosion of sewer structures • inhibit treatment processes.
Colour	Colour not noticeable after 100 times dilution	Colour may cause: <ul style="list-style-type: none"> • aesthetic impairment of receiving water • adverse effects on disinfection processes. Where potential for such problems exists, a level of colour which is rendered unnoticeable after the predicted dilution is desirable. Biodegradability of the colour may be an important factor where secondary treatment is used.
Cyanide – weak acid dissociable (as CN)	5 mg/L	Cyanide may produce toxic atmospheres in the sewer and adversely affect the safety of operations and maintenance personnel.
Fluoride (as F)	30 mg/L	Fluoride is not removed by conventional treatment, however pretreatment can easily and economically reduce concentrations to below 30 mg/L.
Grease and oil (total)	100 mg/L	Grease and oil: <ul style="list-style-type: none"> • can cause sewer blockages • may adversely affect the treatment processes • may impair the aesthetics of the receiving water.
pH	Minimum: 7.5 Maximum: 10	Extremes of pH: <ul style="list-style-type: none"> • can adversely affect biological treatment processes • can adversely affect the safety of operations and maintenance personnel • cause corrosion of sewer structures • increase the potential for the release of toxic gases such as H2S and HCN.
Salts – Total Dissolved (TDS)	1500 mg/L	Salt concentrations of 1500 mg/L or higher will severely limit the ability for recycled water to be used for irrigation.

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General acceptance limits

PARAMETER	MAX LIMIT	REMARKS
Solids – gross	20 mm (max linear dimension) 3 m/hr QSV	Gross solids can cause sewer blockages. Non-faecal gross solids shall have a maximum linear dimension of less than 13mm and quiescent settling velocity of less than 3 m/hr.
Solids – Suspended (SS)	300 mg/L	High suspended solids can: <ul style="list-style-type: none"> • cause sewer blockages • overload the treatment process. When required, a specific SS mass load limit in kilograms per day will be applied as a trade waste approval condition.
Sulphate (measured as SO ₄)	15 mg/L	Sulphate: <ul style="list-style-type: none"> • discharge may be limited by TDS constraint in some catchments • may increase the potential for the generation of sulphides in the waste water • may adversely affect sewer structures.
Sulphide – dissolved (as total S ₂ - + HS- + H ₂ S)	5 mg/L	Dissolved sulphides in wastewater may: <ul style="list-style-type: none"> • cause corrosion of sewer structures • generate odours in sewers which could cause public nuisance • result in sewer gases which adversely affect the safety of operations and maintenance personnel.
Sulphite (as SO ₂)	10 mg/L	Sulphite is a strong reducing agent and removes dissolved oxygen thereby increasing the potential for anaerobic conditions to form in the wastewater. In particular, values will need to be set on a case by case basis if the discharge is to a sewer receiving dosed oxygen by injection for odour and corrosion mitigation. Higher values may be allowed subject to local pH and temperature conditions. Sulphite also has the potential to release SO ₂ gas and thus adversely affect the safety of operations and maintenance personnel.
Temperature	<38°C	Higher sewage temperatures: <ul style="list-style-type: none"> • cause increased damage to sewer structures • increase the potential for anaerobic conditions to form in the waste water • promote the release of gases such as H₂S and NH₃ • can adversely affect the safety of operations and maintenance personnel.
Total Organic Carbon (TOC)	240 mg/L	When required, a specific mass load limit in kilograms per day will be applied as a trade waste approval condition.
Total Nitrogen (TN)	150 mg/L	High nitrogen may significantly contribute to the nutrient load discharged to the receiving environment.
Total Phosphorus (as P)	50 mg/L	High phosphorus may significantly contribute to the nutrient loading discharged to the receiving environment.
Odour	Not detectable in 1% dilution	Is not to cause an odour problem in Unitywater's system
Surfactants - anionic	100 mg/L	Surfactants are inhibitory to biological treatment at concentrations of 100 mg/L and higher.
Surfactants – non-ionic	100 mg/L	Surfactants are inhibitory to biological treatment at concentrations of 100 mg/L and higher.

Note: Unitywater may require approval holders to meet stricter limits - according to the characteristics of the proposed discharge and the capacity of the relevant sewage catchment.

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Specific acceptance limits for METALS

PARAMETER	CONCENTRATION LIMITS (MAX)
Aluminium (Al)	100 mg/L
Arsenic (As)	5 mg/L and a total of 15 g/day
Cadmium (Cd)	2 mg/L and a total of 6 g/day
Chromium (Cr)* Total Hexavalent	5 mg/L and a total of 15 g/day 2.5 mg/L
Cobalt (Co)	10 mg/L and a total of 30 g/day
Copper (Cu)	10 mg/L and a total of 75 g/day
Iron (Fe)	100 mg/L
Lead (Pb)	10 mg/L and a total of 30 g/day
Manganese (Mn)	100 mg/L
Mercury (Hg)	0.05 mg/L and a total of 0.15 g/day
Molybdenum (Mo)	10 mg/L
Nickel (Ni)	10 mg/L and a total of 30 g/day
Selenium (Se)	5 mg/L
Silver (Ag)	5 mg/L and a total of 15 g/day
Tin (Sn)	10 mg/L and a total of 30 g/day
Zinc (Zn)	10 mg/L and a total of 75 g/day

* Unitywater requires the waste generator to reduce hexavalent chromium to trivalent chromium.

Note: Unitywater may require approval holders to meet stricter limits - according to the characteristics of the proposed discharge and the capacity of the relevant sewage catchment.

Schedule 2 – Annexure 1 General conditions

Specific acceptance limits for organic compounds

PARAMETER	MAX LIMIT	REMARKS
Aldehydes		
Formaldehyde (as HCHO)	50 mg/L	Aldehydes in the sewer atmosphere can adversely affect the safety of operations and maintenance personnel.
Acetaldehyde (as CH ₃ CHO)	5 mg/L	
Propionaldehyde (as CH ₃ CH ₂ CHO)	5 mg/L	
Dimethyl sulphide	1 mg/L	Dimethyl sulphide is flammable and an irritant. Dimethyl sulphide has an unpleasant odour at even extremely low concentrations.
Ketones		
Acetone	400 mg/L	Ketones in the sewer atmosphere can adversely affect the safety of operations and maintenance personnel.
Methyl ethyl ketone	100 mg/L	
Pesticides –total (includes insecticides, herbicides, fungicides)	1.0 mg/L	This category covers all pesticides other than those that are specifically listed below. They may: adversely affect the treatment processes impair the quality of the receiving environment adversely affect the safety of operations and maintenance personnel restrict reuse/recycling applications.
Pesticides – organophosphorous (total)	0.1 mg/L	Including: azinphos-methyl; azinphos-ethyl; coumaphos; demeton; dichlorvos; dimethoate; disulfoton; fenitrothion; fenthion; malathion; methamidophos; mevinphos; omaethoate; oxydemeton-methyl; parathion; triazophos; Trichlofon Other organophosphate pesticides are covered by the preceding Pesticides (General) category. This list includes substances on the following lists of environmental toxicants: UK Red List, UK Candidate List, EC Priority Hazard List, and North Sea Agreement, APP. ID.
Petroleum hydrocarbons		
Total	30 mg/L	Petroleum hydrocarbons may adversely affect the safety of operations and maintenance personnel.
C6 –C9	5 mg/L	
Benzene	0.04 mg/L	
Toluene	0.5 mg/L	
Ethyl benzene	1.0 mg/L	
Xylene (total)	1.0 mg/L	
Phenolic compounds		
Total Phenols	100 mg/L	Phenolic compounds may adversely affect biological treatment processes. They may not be completely removed by conventional treatment and subsequently may impact on the receiving environment.
Pentachlorophenol	5 mg/L	Pentachlorophenol: can adversely affect the biological treatment process may impair the quality of the receiving environment.
Polynuclear Aromatic Hydrocarbons (PAHs)	5 mg/L	Many of these substances have been demonstrated to have an adverse effect on the health of animals. Some are also persistent and are not degraded by conventional treatment processes.
Volatile organic compounds		
Halogenated aliphatic hydrocarbons	5 mg/L	Volatile organic compounds may adversely affect the safety of operations and maintenance personnel.
Halogenated aromatic hydrocarbons	0.002 mg/L	
Trichloromethane (chloroform)	0.1 mg/L	
Tetrachloroethene (perchloroethylene)	0.01 mg/L	
Trichloroethene (trichloroethylene)	0.1 mg/L	

Note: Unitywater may require approval holders to meet stricter limits - according to the characteristics of the proposed discharge and the capacity of the relevant sewage catchment.

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Pre-treatment devices and arresters

- If the trade waste does not meet the sewer acceptance criteria, it must be treated before being discharged into Unitywater's sewer so that it meets the sewer acceptance criteria.
- Unless otherwise specified, the following facilities are to be installed by the Customer at the Premises prior to any trade waste being discharged into Unitywater's sewerage network:
 - Adequate pre-treatment device;
 - Adequate pH Correction/flow equalization balance tanks;
 - Wedge wire screens; and
 - Trade waste wastewater flow meter.
- The business types listed below are deemed to comply with sewer acceptance criteria when discharging trade waste through properly installed and maintained basic pre-treatment devices unless otherwise stated in their trade waste approval. For completeness, business types without pre-treatment requirements are also shown in this table.

BUSINESS TYPE	BASIC PRE-TREATMENT REQUIREMENTS
Automotive industries, car detailers	Oily Water Separator with a capacity greater than the peak hourly flow (L/hr).
Mechanical workshop	Oily Water Separator with a capacity greater than the peak hourly flow (L/hr).
FOOD SERVICE	
Bakery (retail) – Bread baking only	In sink basket traps.
Bakery (retail) – Cooking on site (preparation of pastries, pies, etc)	Standard grease arrestor sizing.
Butcher (retail)	Standard grease arrestor sizing. In-sink and floor waste basket traps of self-closing or fixed screen type.
Cafe / canteen / cafeteria – Cooking on site	Standard grease arrestor sizing.
Chicken (fresh) – Cutting and preparation of fresh meat	Standard grease arrestor sizing.
Chicken cooking (minor retail) – BBQ, charcoal, rotisserie	Standard grease arrestor sizing.
Chicken cooking (major retail) – Direct cooker connection to sewer (i.e. steam "combi" oven)	Grease arrestor with a capacity greater than the peak hourly flow (L/hour), but minimum 3000L.
Coffee shop / sandwich shop / sandwich bar No cooking on site and discharge <1000L/day	In sink basket traps.
Coffee shop / sandwich shop / sandwich bar – Cooking on site	Standard grease arrestor sizing.
Commercial kitchen – Hotel, motel, function centre, hospital	Standard grease arrestor sizing. In-sink and floor waste basket traps of self-closing or fixed screen type.
Community hall kitchens – Minimal food preparation at site	In sink basket traps.
Community hall kitchens – Cooking on site	Standard grease arrestor sizing.
Delicatessen – No meat or hot food cooked on site	In sink basket traps.
Delicatessen – Hot food cooked on site	Standard grease arrestor sizing.
Doughnut shop – Cooking on site	Standard grease arrestor sizing.
Fast food outlet – (major franchise)	Grease arrestor with a capacity greater than the peak hourly flow (L/hr), but minimum 2000L grease arrestor.
Fish and Chip Shop – Cooking on site	Standard grease arrestor sizing.
Fresh fish (retail) – No fish cleaned, filleted or cooked on site	In sink basket traps.
Fresh fish (retail) – Fish cleaned, filleted or cooked on site	Standard grease arrestor sizing. In-sink and floor waste basket traps of self-closing or fixed screen type.
Hotel / motel / bar / nightclub – No cooking on site	In sink basket traps.
Hotel / motel / bar / nightclub – With counter lunches, cooking	Standard grease arrestor sizing.
Pizza shop – (not a major chain)	Standard grease arrestor sizing.

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Pre-treatment devices and arrestors

BUSINESS TYPE	BASIC PRE-TREATMENT REQUIREMENTS
Restaurant	Standard grease arrestor sizing.
School canteen – No cooking on site	In sink basket traps.
School canteen – Cooking on site	Standard grease arrestor sizing.
School home science / hospitality kitchen	Standard grease arrestor sizing.
Takeaway food shop – No food cooked on site (i.e. sandwich bar)	In sink basket traps.
Takeaway food shop – Cooking on site	Standard grease arrestor sizing.
Tertiary institution kitchen / canteen / cafeteria	Standard grease arrestor sizing.
FOOD MANUFACTURING/PROCESSING	
Food manufacturing – minor (<10 kL/day discharge)	Standard grease arrestor sizing. In-sink and floor waste basket traps of self-closing or fixed screen type. <i>Note: This is a minimum requirement</i>
SERVICE INDUSTRIES	
Beautician / hairdressing salon	No pre-treatment required. No discharge through grease arrestor.
Laundry – Coin operated only (not commercial)	No pre-treatment required.
Funeral parlour	No pre-treatment required.
School science laboratory	Authorised silt trap or dilution chamber with a capacity greater than the peak hourly flow (L/hr). Neutralisation chamber may be required.
School art studio / block	Silt arrestor with a capacity greater than the peak hourly flow (L/hr).
Veterinary practice or hydrobath No discharge of regulated waste	No pre-treatment required. Basket trap in discharge being of self-closing or fixed screen type.
CARE FACILITIES	
Day care centre – No cooking or re-heating on site	In sink basket traps.
Day care centre – With cooking on site	In sink basket traps. Standard grease arrestor sizing.
Hospital kitchen	Standard grease arrestor sizing.
Nursing home kitchen	Standard grease arrestor sizing.
Retirement village kitchen	Standard grease arrestor sizing.
COMMERCIAL PROCESS	
Bin wash bunded 900mm x 900mm – Associated with commercial premises	Basket trap in floor waste of self-closing or fixed screen type. Wastewater to pass via grease arrestor (if installed).
Carwash – Roofed and bunded	Oily Water Separator with a capacity greater than the peak hourly flow (L/hr). Basket trap in floor waste of self-closing or fixed screen type.
Cooling tower condensate and blow-down Where this is the only trade waste discharge	No pre-treatment required. Metering solution required.
Boiler blow-down or wastewater Where this is the only trade waste discharge	No pre-treatment required. Metering may be required.
Refrigeration condensate Where this is the only trade waste discharge	No pre-treatment required. Metering solution required.
Compressor condensate – Large scale	Oily Water Separator with a capacity greater than the peak hourly flow (L/hr). Metering solution required.